

Job Code: PGCE33

Job Title: CONFIG SPECIALIST STAFF

Education and Experience:

4-year degree in a technical field + 5 years demonstrated results, or equivalent experience

Duties and Tasks:

Technical: Senior contributor with demonstrated Information Configuration Management (ICM) proficiency; is assigned difficult issues within ICM. Duties and tasks may involve a combination of any of the following:

- All Config Specialist SR duties and tasks
- Creates ICM Plans for complex projects or families of projects

Project Execution:

Plans and executes significant ICM tasks

Ability to lead & to take on challenging tasks

Displays good depth of ICM knowledge

Mentoring/Coaching:

Begins to provide mentoring to less senior ICM personnel

Business Impacts:

Owns project interdependencies

Orchestrates ICM activities in support of successful project execution

Supports proposals

Process Ownership:

Fully understands ICM process applications

Leads small continuous process improvement efforts

Knowledge, Skills, and Abilities:

Learning:

Demonstrates pattern of continuous learning

Provides clear direction for less senior ICM personnel

Business Impact:

Meets goals and actively seeks opportunities to enhance business area

Demonstrates Leadership as follows:

Creativity:

Solves multiple ICM problems across multiple projects

Risk:

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Embraces risk & defines reasonable boundaries from which the team can operate Ownership:
Demonstrates clarity and "out-of-the-box" thinking in analyzing ICM issues that affect the team

Interface:

Works directly with project leadership
Limited, coached outside ICM business contact
Assists ICM leadership in resolution of ICM problems
Frequent interaction with project principals
Incorporates ideas of others into ICM procedures

Additional: