Locating you DoD CAC Information (EDIPI & PIV) so it can be added to your DAU Account.

In the bottom right corner of your taskbar, mouse-over the caret (^) to show the hidden icons.

Double click on the icon for ActivClient Agent.
Double click on **My Certificates**.
Double click on the **Authentication** certificate.
Proves your identity to a remote computer
• 2.17.170.1.121.2.2.11.54
• 2.17.170.1.121.2.1.2.14
• Smart Card Logon

Verify the date on the certificate has not expired.

Your EDIPI is the 10 digits after your name. Please make a note of this.
1. Select the Details tab.

2. Change the “Show” dropdown menu from <All> to Extensions Only.

3. Select Subject Alternative Name.

4. At the bottom under "Other Name" your "Principal Name" will be listed. This is your CAC PIV number.

5. Copy/Paste the full line of text, including the @mil.
Submit a ticket to the DAU Help Desk through the **Public Service Portal** to have your CAC information added to your account.

Submit an Incident Ticket to DAU Service Desk

Please use the form below to submit a ticket to the DAU Help Desk for assistance, or access our FAQs [here](#).

Note: Red "*" indicates required field.

If you have a DAU account, please use the email associated with your account when entering your information.

### PERSONAL DETAILS

* Email Address
  
  Jan.Doe@abc.mil

* First Name
  
  Jane

* Last Name
  
  Doe

* Office Phone
  
  (703) 123-1234

### SUMMARY OF ISSUE

* Short Description
  
  CAC Information

* Detailed Summary
  
  Please add the DOD CAC information below to my DAU account:
  
  EDPPY: 1234567890
  
  PAI: 134567890101003@MIL