

# Google Authenticator Setup for DAU

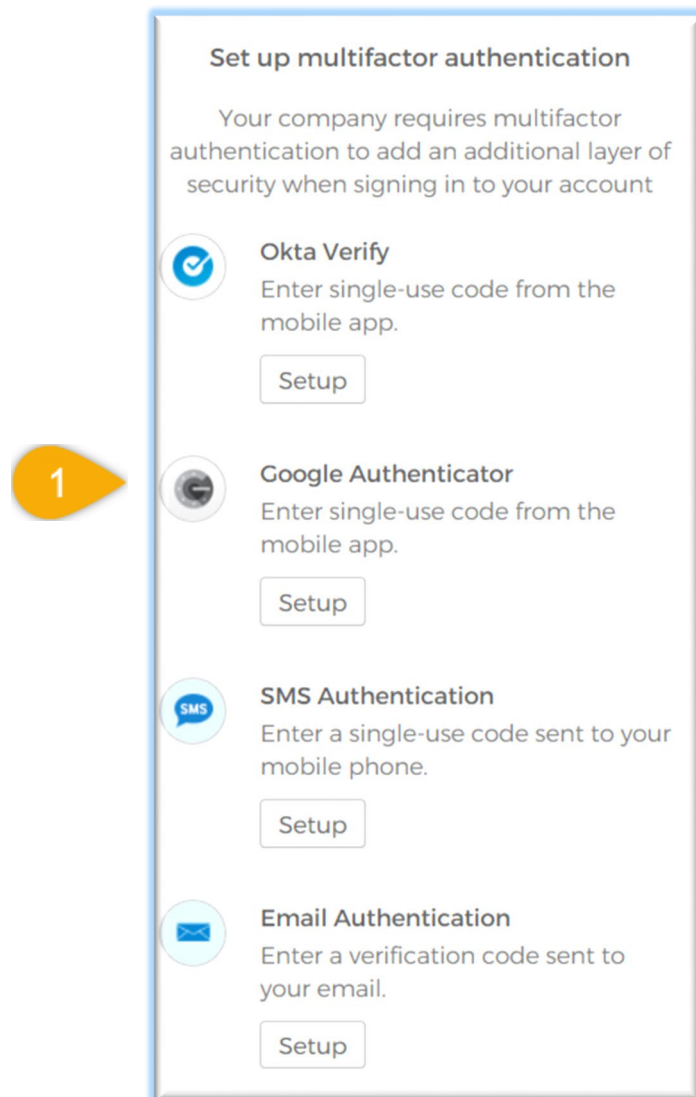
Google Authenticator is a mobile app that verifies your identity. Google Authenticator generates a six-digit code that you enter during the DAU login authentication process to access your account.

## Setting up Google Authenticator during the account activation process:

After completing Steps 1 - 7 outlined in the [Okta account activation process](#), you will be prompted to set up a multifactor.

Complete the steps below to add the Google Authenticator multifactor.

**Step 1:** To setup Google Authenticator, select the “**Setup**” button next to that option on the screen.



# Google Authenticator Setup for DAU

**Step 2:** Select your device type.

**Step 3:** Download **Google Authenticator** to your mobile device from the App Store and open the application.

**Step 4.** Select the “**Next**” button within the browser.

The screenshot shows the DAU Okta Verify setup interface. At the top, the DAU logo is displayed. Below it is a circular icon with a checkmark. The main heading is "Setup Okta Verify". Underneath, the text "Select your device type" is followed by two radio button options: "iPhone" and "Android". A yellow callout with the number "2" points to these options. Below the radio buttons is a "Back to factor list" link. Further down, there is a section with a Google Authenticator icon and the text "Download Google Authenticator from the Google Play Store onto your mobile device." To the right of this section, there are two app cards for "Google Authenticator" by "Google LLC". The top card has a green "Install" button, and the bottom card has a green "Open" button. A yellow callout with the number "3" points to these buttons. At the bottom of the screen, there is a large blue "Next" button with a yellow callout containing the number "4" pointing to it. Below the "Next" button is another "Back to factor list" link.

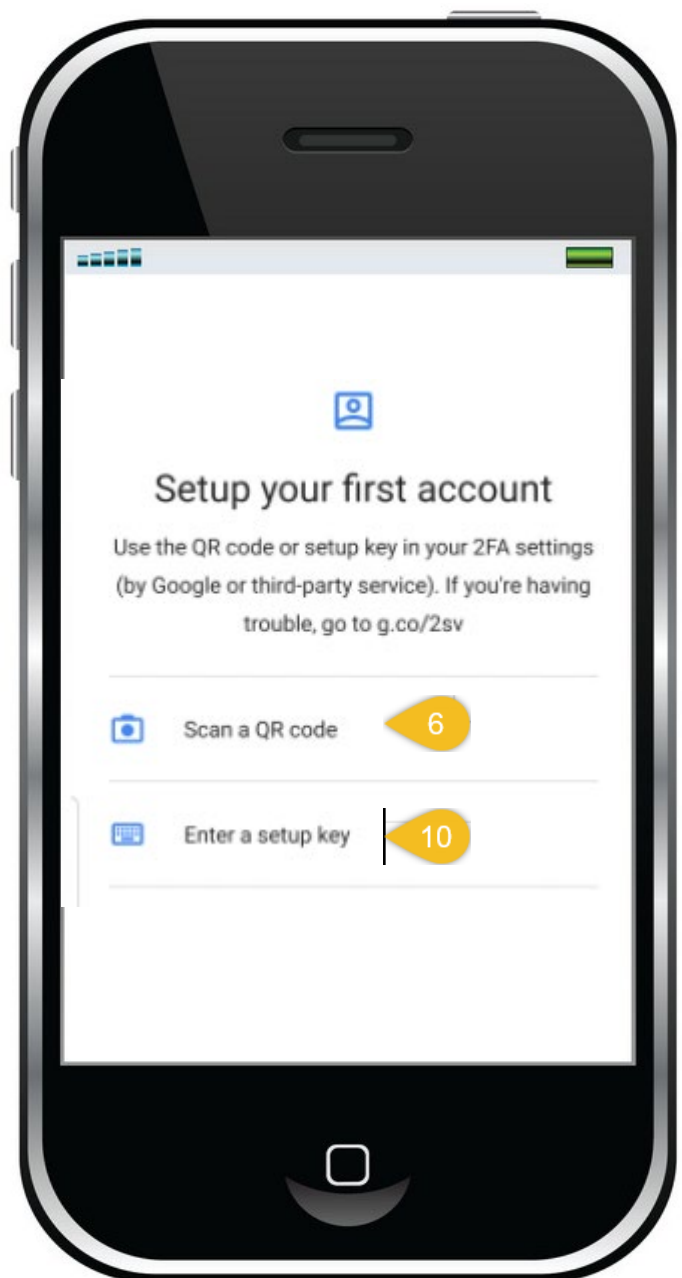
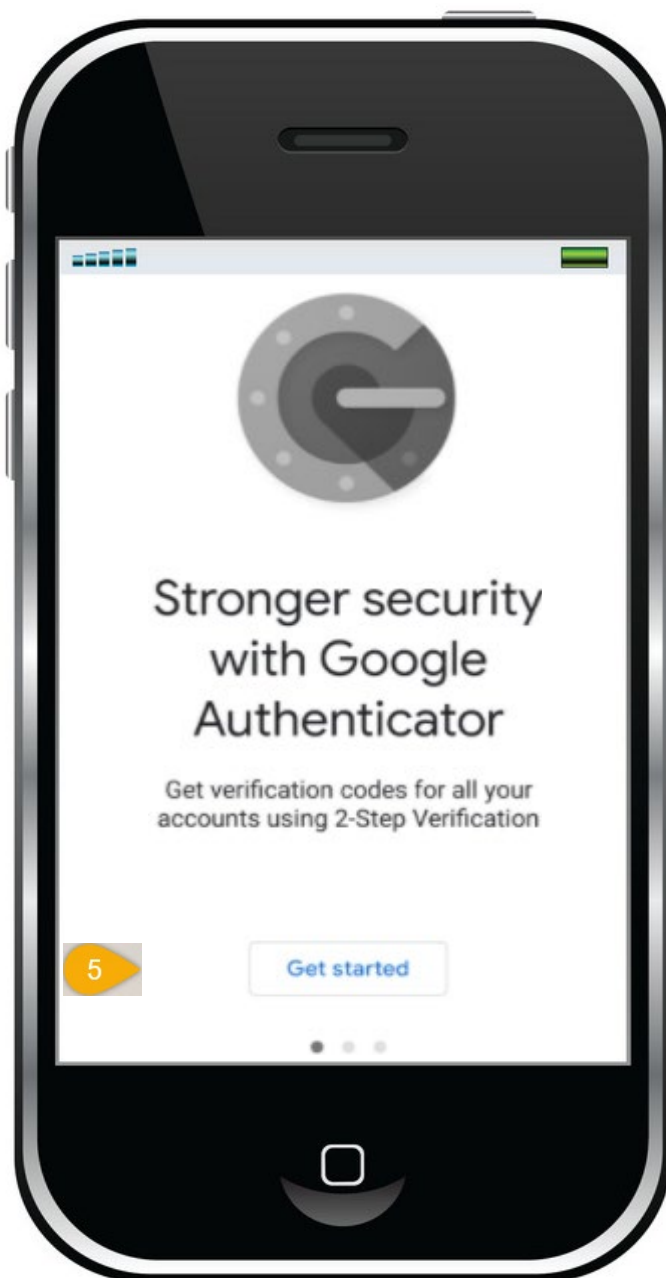
# Google Authenticator Setup for DAU

Your mobile device will display a message saying “**Stronger security with Google Authenticator**” if this app is not already set up for other organizations.

**Step 5:** Select “**Get started**” at the bottom of the screen.

Determine how you want to setup your account.

- Scan a QR code → [Step 6](#)
- Enter a setup key → [Step 10](#)

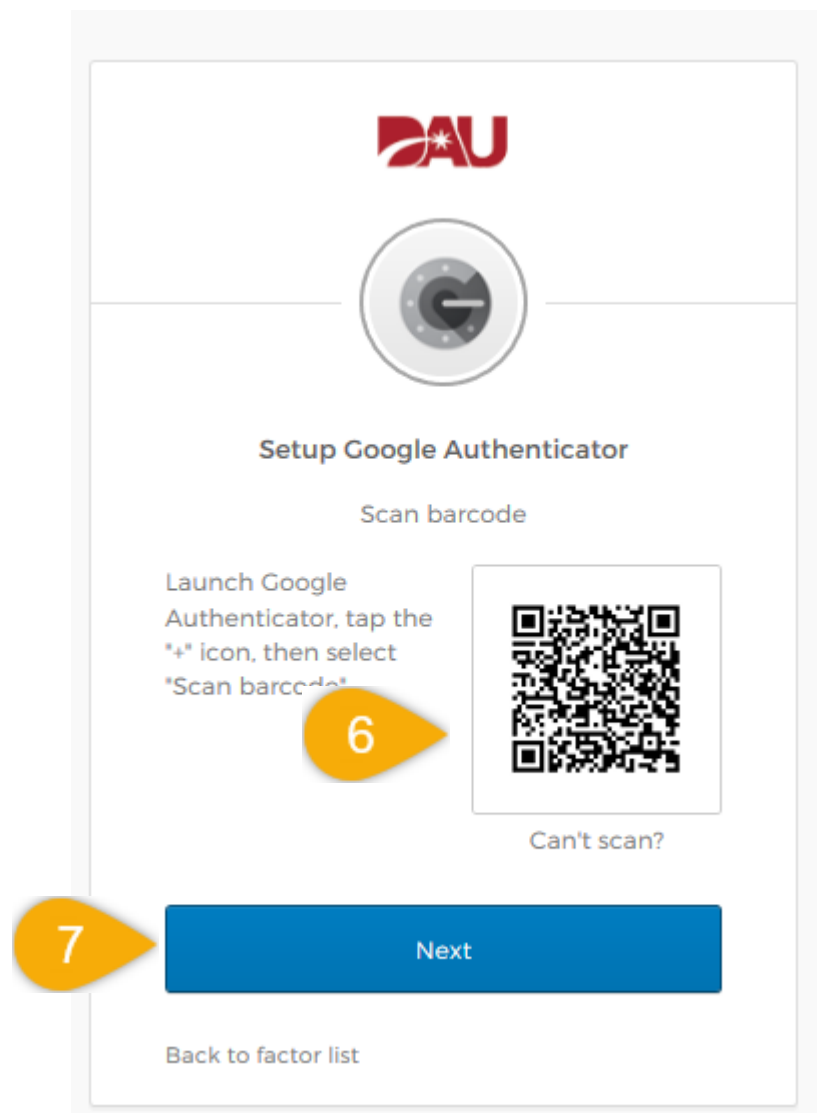


# Google Authenticator Setup for DAU

*Scan a QR code*

**Step 6:** Return to the web browser and use your mobile device to scan the QR code.

**Step 7:** Select the **“Next”** button.



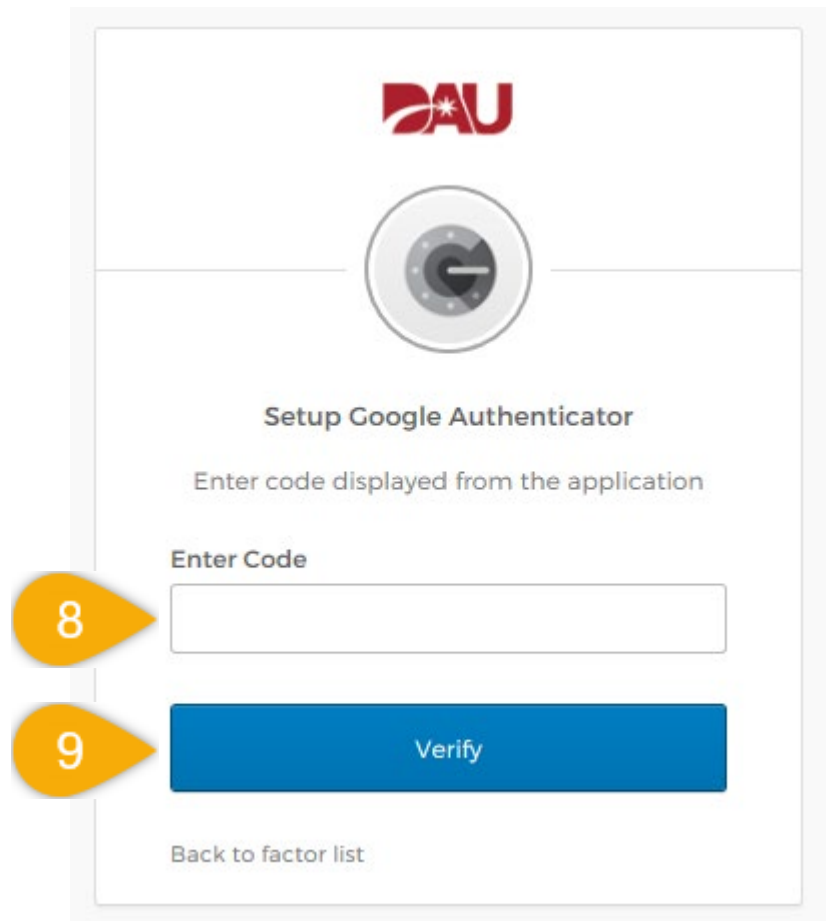
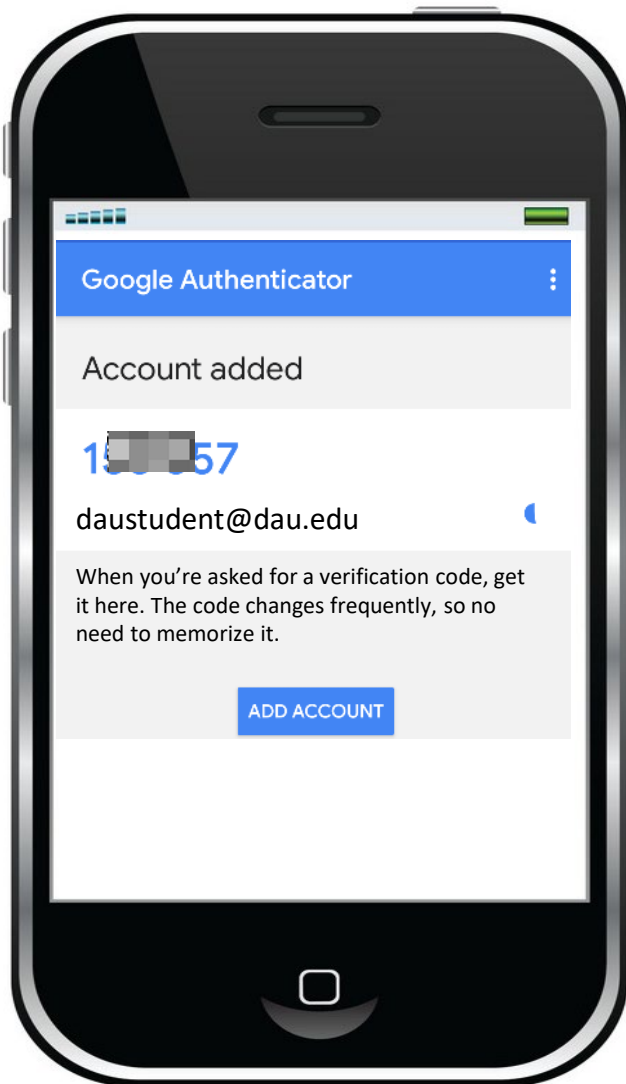
# Google Authenticator Setup for DAU

*Scan a QR code*

Your mobile device will display a code you need to enter in the web browser to associate your account. For security purposes, the code will change after 30 seconds.

**Step 8:** Enter the code.

**Step 9:** Select the “**Verify**” button.



# Google Authenticator Setup for DAU

*Scan a QR code*

If the code was entered correctly, you can select the “**Finish**” button and you’ll be directed to your Okta dashboard. You have successfully configured the Google Authenticator app to your DAU account for multifactor authentication!

**DAU**

Launch App

Home



Teresa

Work



Your dashboard will display the DAU resources you've been granted access to. Select the applicable tile to proceed.

**IMPORTANT:** If you receive an error message after entering the code, this means you entered the code from the Google Authenticator app incorrectly.

**Error: Your passcode doesn't match our records. Please try again.**

Please go back to [Steps 8 & 9](#), returning to the Google Authenticator app on your mobile device and entering the current code that's displayed on the screen.

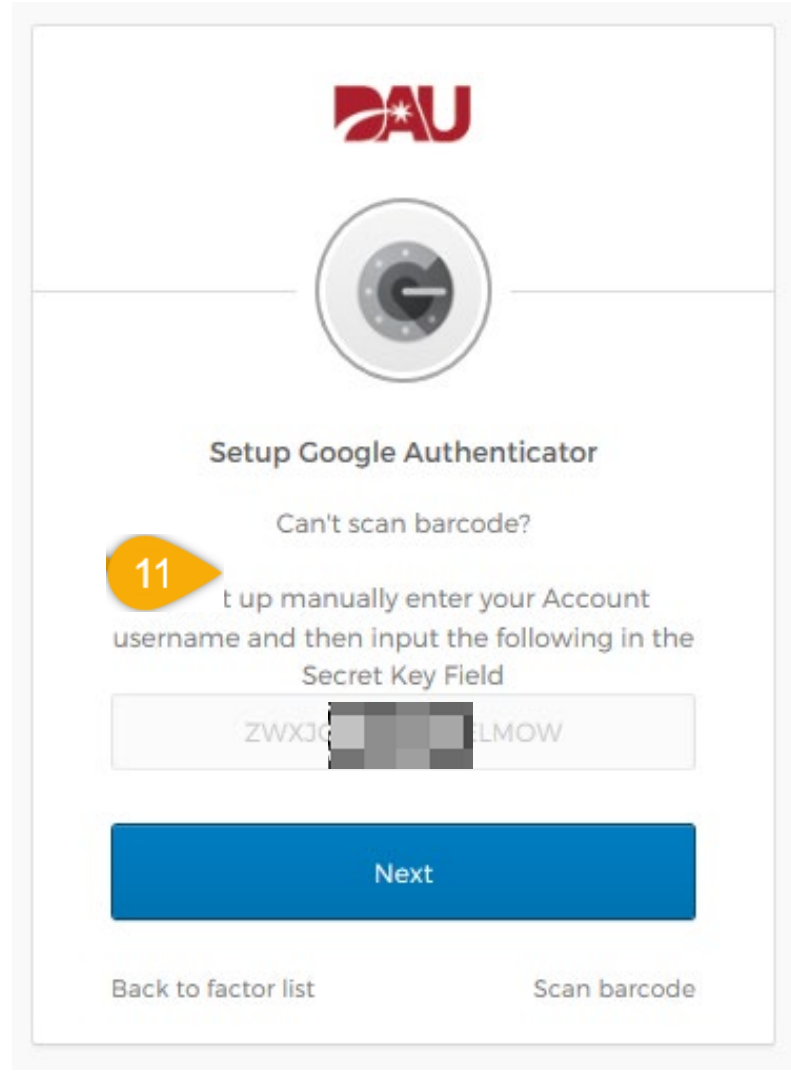
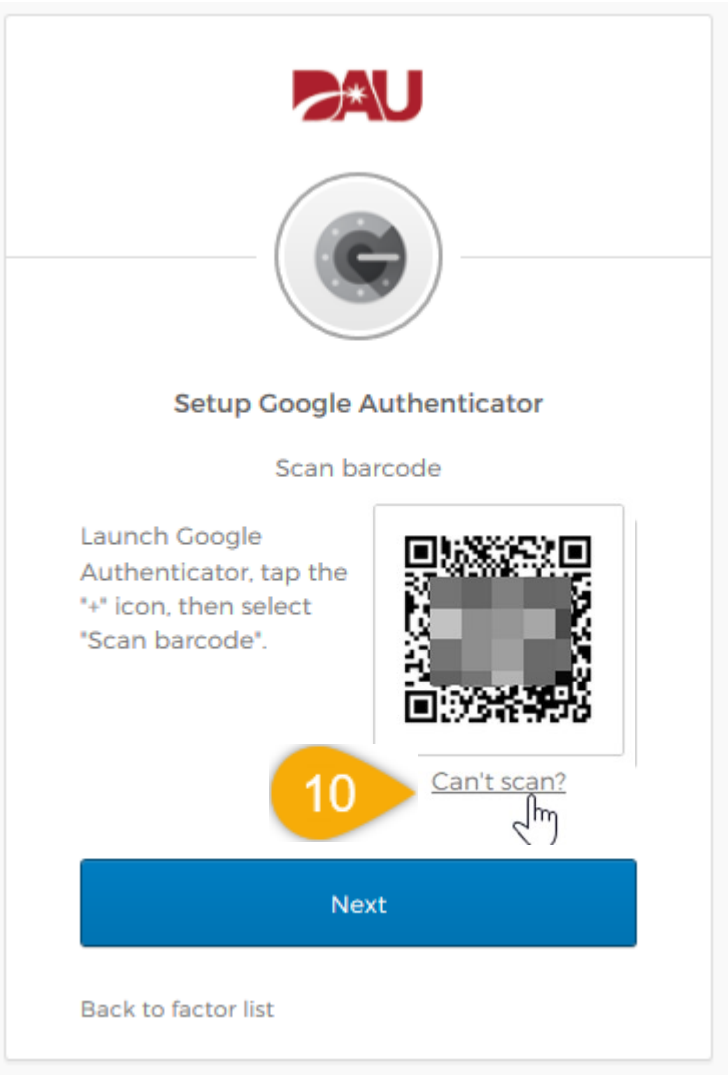
The screenshot shows the 'Setup Google Authenticator' screen. At the top is the DAU logo. Below it is a circular icon with a 'G'. The text reads 'Setup Google Authenticator' and 'Enter code displayed from the application'. A red error message box says 'Your passcode doesn't match our records. Please try again.' Below this is an 'Enter Code' field with the text '74' and a masked area. A blue 'Verify' button is at the bottom. A link 'Back to factor list' is at the very bottom.

# Google Authenticator Setup for DAU

*Enter a setup key*

**Step 10:** Return to the web browser you were using and select **“Can’t scan?”** under the code.

**Step 11:** Locate the **“Secret Key”** displayed in the browser. You will need to enter it in the application.



# Google Authenticator Setup for DAU

*Enter a setup key*

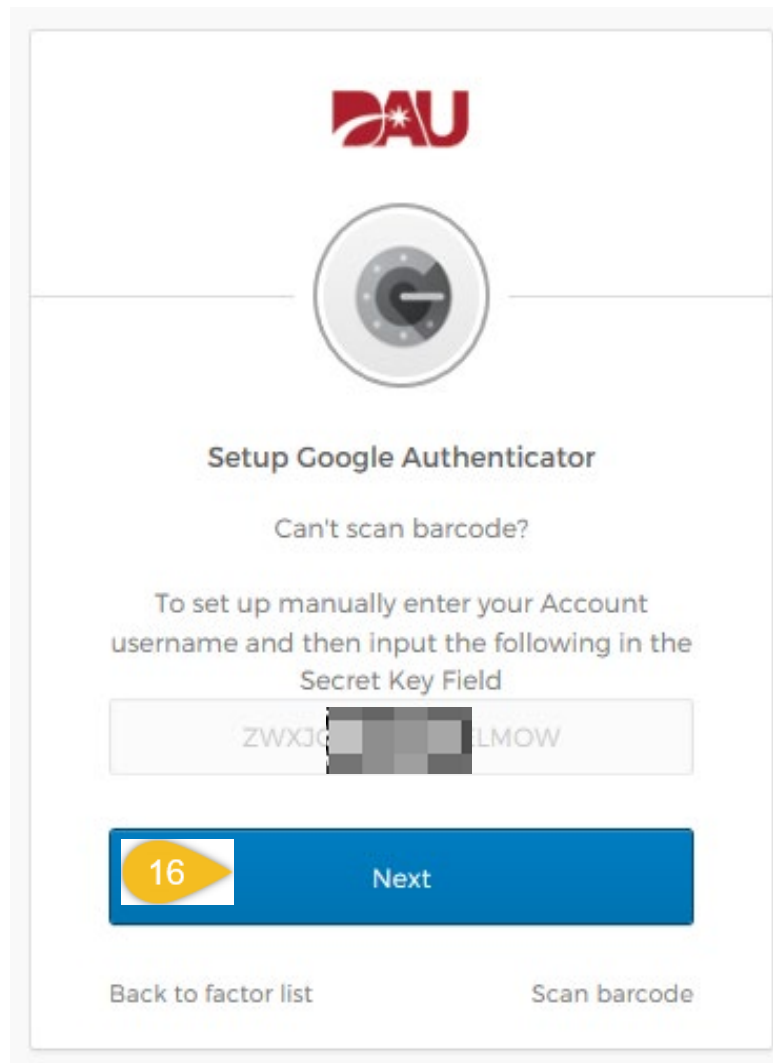
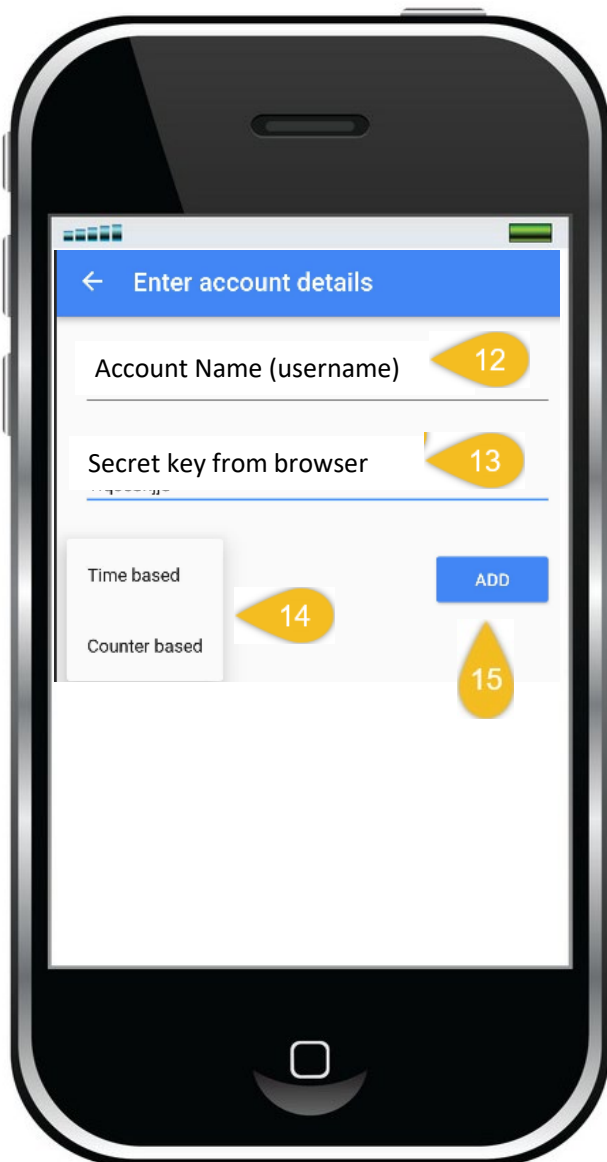
**Step 12:** Return to your mobile device and enter your **Username** on the first line.

**Step 13:** Enter the **“Secret Key”** from the web browser on the second line.

**Step 14:** Select **“Time based”** or **“Counter based”** for your preference of the verification code.

**Step 15:** Select the **“Add”** button.

**Step 16:** Select the **“Next”** button within the web browser.



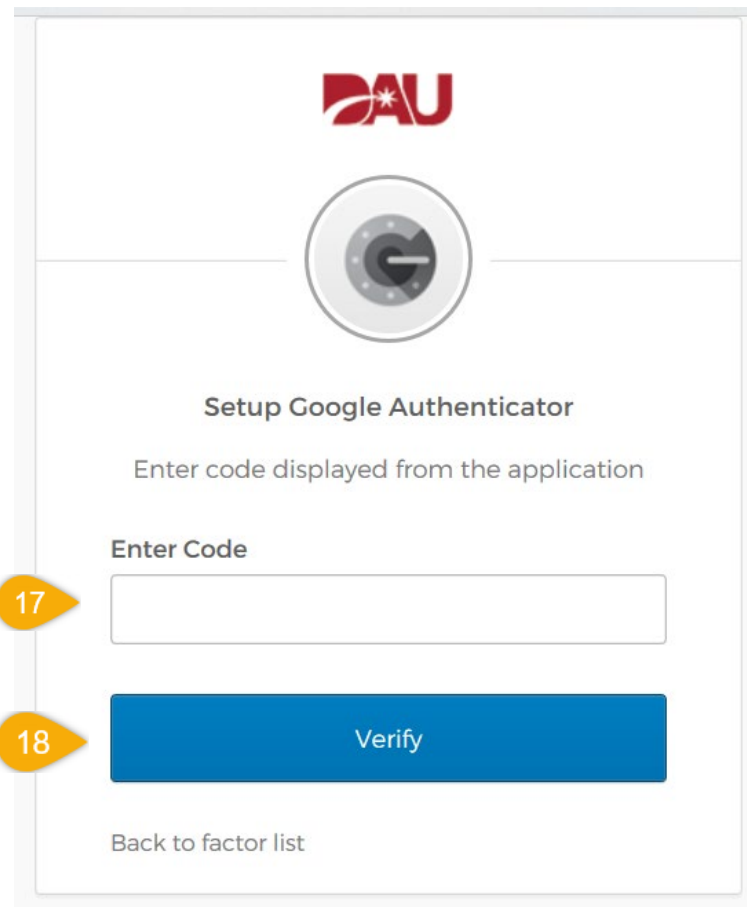
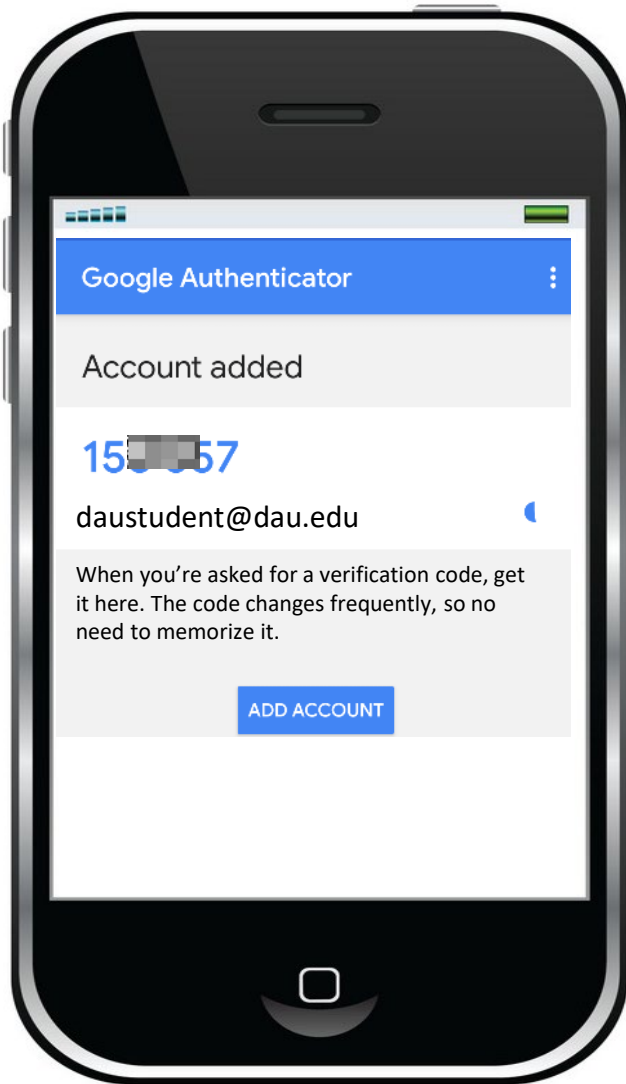


# Google Authenticator Setup for DAU

*Enter a setup key*

**Step 17:** Your mobile device will display a code you need to enter in the web browser to associate your account. For security purposes, the code will change after 30 seconds.

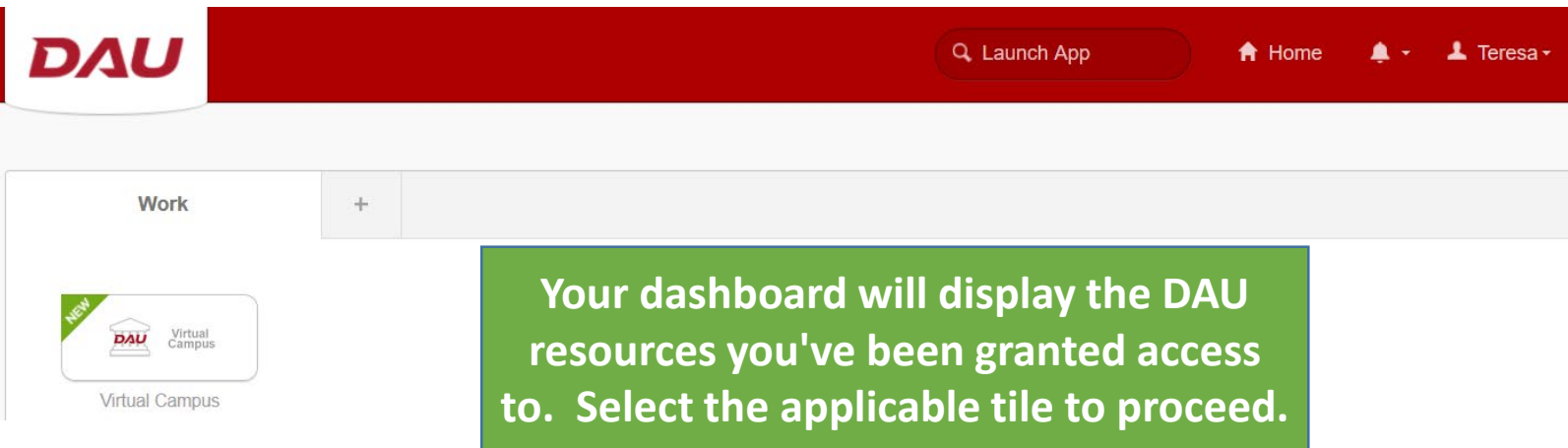
**Step 18:** Select the “**Verify**” button after entering the code.



# Google Authenticator Setup for DAU

*Enter a setup key*

If the code was entered correctly, you can select the “**Finish**” button and you’ll be directed to your Okta dashboard. You have successfully configured the Google Authenticator app to your DAU account for multifactor authentication!



**IMPORTANT:** If you receive an error message after entering the code, this means you either entered the Code from the Google Authenticator app incorrectly OR the Secret Key was entered incorrectly.

**Error:** **Your passcode doesn't match our records. Please try again.**

**Guidance:** We recommend you first enter the code that's displayed on the Google Authenticator app into the browser again and select the "**Verify**" button. If the error is still present, the issue may be with the **Secret Key** you entered. You will need to go to [Step 19](#) to remove your DAU account from Google Authenticator and start the association process over again.

A screenshot of the "Setup Google Authenticator" screen. The title is "Setup Google Authenticator". Below the title, it says "Enter code displayed from the application". There is a red error message box that says "Your passcode doesn't match our records. Please try again." Below the error message, there is a text input field labeled "Enter Code" with the value "7[redacted]8". At the bottom of the form, there is a blue "Verify" button and a link that says "Back to factor list".

# Google Authenticator Setup for DAU

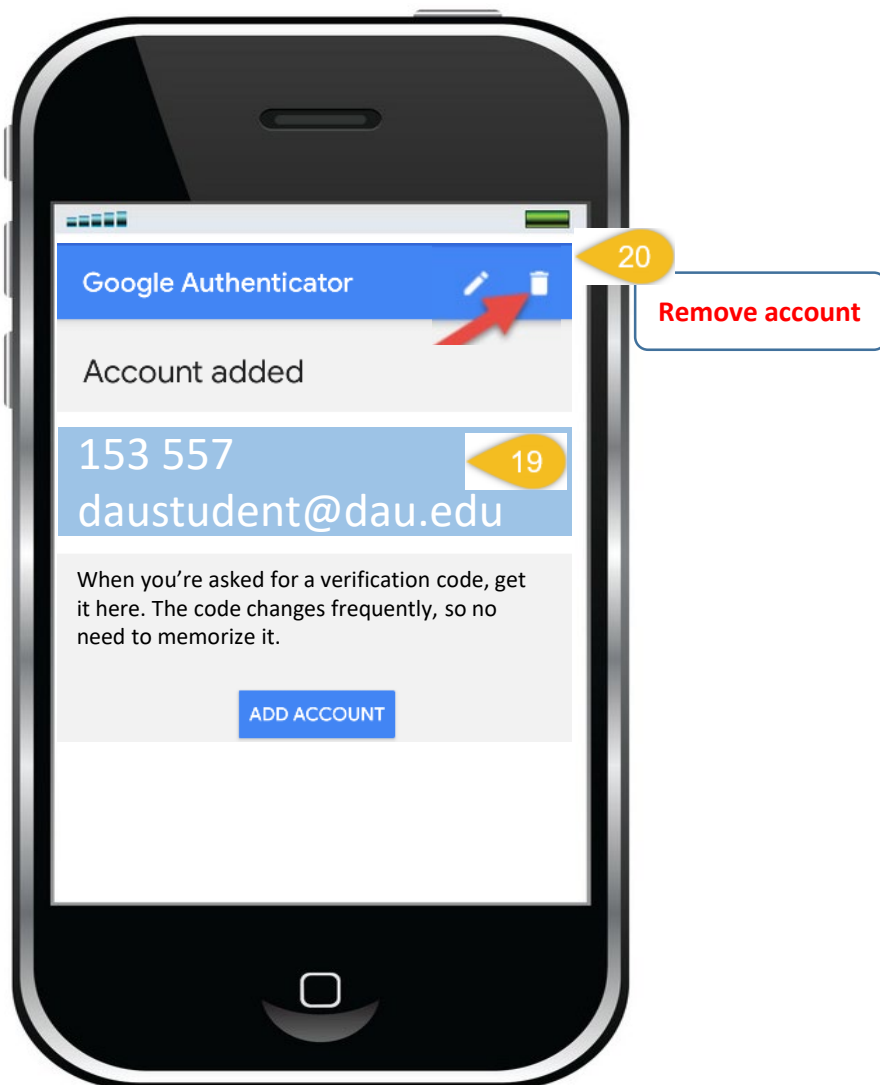
## *Removing your DAU account from Google Authenticator*

Return to your mobile device and open the Google Authenticator app.

**Step 19:** Select your account until it's highlighted on the screen.

**Step 20:** Select the “**trash can**” icon at the top and select “**Remove account**”.

Return to [Step 5](#) to start the process over to setup the Google Authenticator app.



For additional support, please view the [DAU Okta FAQs](#) or send an email to [DAUHelp@dau.edu](mailto:DAUHelp@dau.edu) for assistance.