



**DLA**  
DEFENSE LOGISTICS AGENCY  
*Established 1961*



The Nation's Combat Logistics Support Agency

# DLA Business Capability Management

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# Briefing Summary



**What's  
New?**

**Business Capability Management shifts Enterprise change process from IT-Centric to Managing by Capability**



**Key  
Takeaway**

**Demand and project phases aligned with Enterprise governance to enable senior leader decision making**



**Purpose/  
Impact**

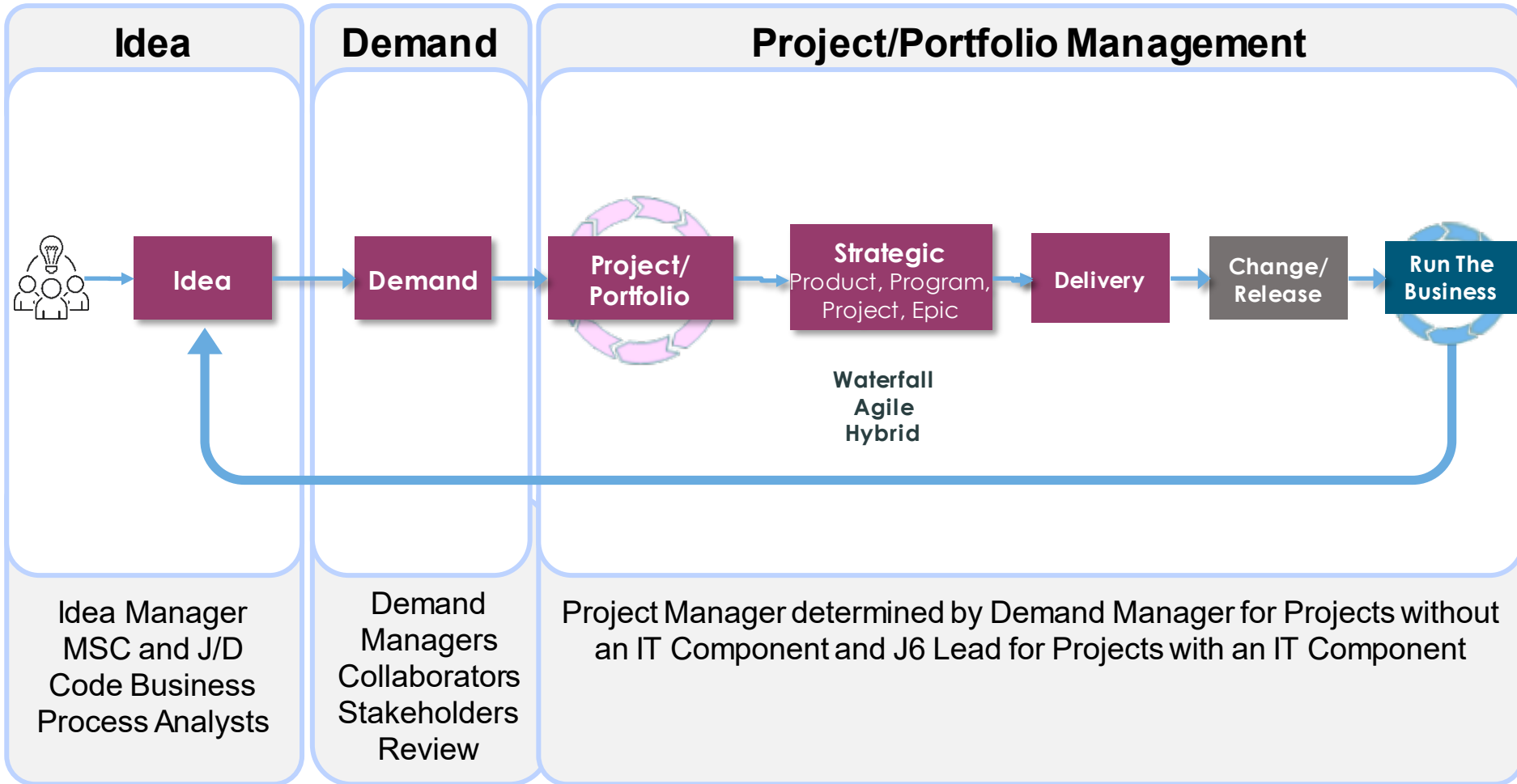
**Single platform to manage business capabilities across the Enterprise provides transparency and visibility**



# **DLA Business Capability Management Process & Capability Taxonomy**



# BCM Process in ITBM



BCM Process Applicable to IT and Non-IT Related Enterprise Change



# BCM Foundation: DLA Capability Taxonomy



**Troop Support**



**Aviation**



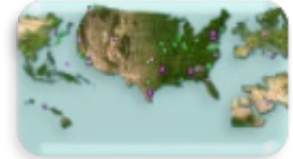
**Land & Maritime**



**Energy**



**Disposition**



**Distribution**

**DLA Headquarters (D/J Codes)** manages business capabilities in support of MSCs. Enterprise Architecture documents the business capabilities DLA delivers as the nation's combat support agency in the DLA Capability Taxonomy (CV-2).

**Human Resources  
J1**

**Logistics Operations  
J3**

**Installation Management  
DM**

**Information Operations  
J6**

**Acquisition  
J7**

**Finance  
J8**

**DLA Director  
DLA Transformation**



**Human Resources**

Hire-to-Retire



**Logistics & Supply Chain**

Order-to-Cash  
Plan-to-Stock



**Installation Management**

Acquire-to-Retire  
Environmental  
Liabilities Mgmt.



**IT Operations**

Technology  
Infrastructure and  
Architecture



**Acquisition & Contract**

Procure-to-Pay



**Finance**

Budget-to-Execute  
Fund Balance w/  
Treasury  
Record-to-Report



**Strategic Oversight**



# DLA Business Capability Management and Governance



# BCM and Governance Alignment

Demand

Project/  
Portfolio

**As Needed  
Governance Reviews**



Governance Boards Address Demand/Project Sourcing/Strategic Conflicts Escalates to Senior Executive Forums When Required

