

2016 DMSMS Team Achievement Award

NAVSUP Weapon Systems Support DMSMS Team, Naval Supply Systems Command

The Naval Supply Systems Command (NAVSUP) Weapons Support System (WSS) DMSMS team established the NAVSUP WSS Item Improvement Program in 2009 to support improved warfighter readiness and supportability through mitigation of DMSMS issues and reduction in lifecycle logistics costs by improving supply chain efficiencies with technical coordination and problem solving. The WSS DMSMS team provides exceptional DMSMS management encompassing active engineering department involvement to create technical improvements while relying on various funding vehicles to move projects forward. A key tenet of the program is to conduct a thorough investigation of the problem item and to expedite it through the correct adjudication authority. Each thorough investigation relies heavily upon reaching across many DoD organizations and industry to resolve issues. The Item Improvement Program has evolved to address any technical problem across NAVSUP WSS's cognizance.

In March 2015, the team completed a Continuous Process Improvement (CPI) project that resulted in a reduction of cycle time on the Item Improvement/DMSMS mitigation process, from an average of 220 days to 80 days, a 60 percent reduction. The DMSMS team also improved a number of internal processes, including mapping the Item Improvement notification and investigation process and establishment of a tracking database to track progress, assign responsibilities, and close out action to produce results.

Based upon the type of problem, the team employed a specific solution set from a variety of DMSMS solutions. In many cases, after a thorough investigation by the team, costly redesign efforts were avoided. Each solution set provided substantial improvements for the warfighter and significant cost savings. NAVSUP WSS Item Improvement Program has resulted in \$127 million of total cost avoidance, comprising of \$42 million in approved logistics engineering change proposals and \$85 million in logistics/engineering solutions.

Team members: Rich Jethom, Jon Barger, Ricky Neason, Karen Faber, and Nestor Granadino.