

2019 DMSMS Lifetime Achievement Award

Ms. Karen Jackson, Government-Industry Data Exchange Program (GIDEP)

Ms. Jackson began her Federal career in 1978 at what is known today as Naval Surface Warfare Center, Corona Division. She joined the Defense Standardization Program Office's Government-Industry Data Exchange Program (GIDEP) in 1993 in the capacity of Metrology data manager. and supported the Surface Missile System Maintenance Data System (SMSDS) where she conducted training on the Menu system at weapon stations for standard missiles facilities. She participated in numerous Working Groups (WG) such as the Global Positioning Satellite User Equipment (GPSUE) committee for multi Services and DLA, and was the liaison for using GIDEP services such as Urgent Data Request and the discontinued parts availability information.

She also participated in the Teaming Group which involved Service users, manufacturers, DLA, and conducted research in various databases for availability of parts across DoD. Within the Teaming Group she assisted participating manufacturers in getting their discontinued product notices more easily distributed through GIDEP along with Urgent Data Requests.

As a result of her vast knowledge and expertise she became an integral part of the Department of Defense (DoD) Diminishing Manufacturing Sources and Material Shortages (DMSMS) Program and was a long term active member of the DoD DMSMS Working Group. Some of the major contributions she provided were in the areas of, DoD DMSMS Policy and Guidance, Development of a DOD DMSMS Management Instruction and Manual, and updates to the DoD DMSMS Guidebook (SD-22). She was also active on the DMSMS Conference planning committee, where she assisted in planning the events such as location selection, event speaker's coordination and moderator for technical sessions.

Ms. Jackson was a GIDEP Training Manager/Instructor and is credited with the creation of a training program for the different GIDEP data types including DMSMS information. She volunteered to be the DMSMS Conference Training Lead where she coordinated all of the training for the conferences. She also instructed GIDEP training sessions for GIDEP services such as Urgent Data Request and discontinued parts information.

Ms. Jackson's exceptional contributions for the past 25 years of service in GIDEP have facilitated the creation and implementation of DMSMS best practices that helped increase supportability and availability of systems for the warfighter.